

PAY YOUR WATER BILL

Different ways to pay your water bill

Paying your water bill on time helps you avoid additional charges and prevents interruption of your water supply. WEB offers different payment options. You can simply choose the option that best suits you.



CHOOSE YOUR PREFERRED PAYMENT OPTION

PAY IN PERSON



AT WEB'S SERVICE COUNTER

At WEB's service counters, payments for water bills and all other matters related to your residential or business water supply are processed. Please bring valid identification and any necessary documents so we can assist you efficiently.

AT ELMAR OFFICES

WEB water bill payments are also accepted.

Note: You must present your current water bill at the counter in order for the payment to be processed.

AT MFA/HULPBESTUURSKANTOOR

Payments are also accepted at all MFA (Community Administration Offices) in Aruba. Please bring your water bill and the exact payment amount in cash.

CHOOSE YOUR PREFERRED PAYMENT OPTION



PAGA ONLINE

DIRECT DEBIT

Your bank can automatically pay your water bill through your checking account. This is called 'direct debit.' Please arrange this service directly with your bank.

ONLINE BANKING

Pay your water bill each month with just one click using your bank's online system. Use your 10-digit account number as indicated to avoid processing delays.

Available banks:

- Aruba Bank Online Banking
- CMB Online Banking
- RBC Online Banking
- Banco di Caribe Online Banking

PAY.AW

Open your Pay.aw app, select 'Bill Payments,' and follow the instructions on the screen. Or click 'Pay' and scan the QR code on your water bill to complete the payment.

Note: Please ensure you have sufficient balance to complete the transaction.

FOR MORE INFORMATION:



Make payment

Or visit webaruba.com

GENERAL INFORMATION:

CONTACT INFORMATION:

Call Center / Operator / Emergency: +297 280 4600

WEB Aruba Chat: +297 280 4600

Report Leaks on WEB Pipelines 24/7: +297 525 4300

Address: Balashi 76, Aruba

OPERATING HOURS:

Customer Service Counter: 7:45 AM – 3:30 PM (Non-stop)

Call Center / Operator: 7:30 AM – 12:00 PM / 1:00 PM – 4:30 PM

Every third Wednesday of the month:

- Customer Service Counter closes at 3:00 PM

Every third Thursday of the month:

- Call Center closes at 3:30 PM